

## Office of the University Ombudsperson

<https://www.msu.edu/unit/ombud/>

Conflicts, disagreements and issues sometimes arise during the course of an academic program. After a student has exhausted the internal resources for resolving an issue, they may contact the Office of the University Ombudsperson.

The Office of the University Ombudsperson provides assistance to students, faculty, and staff in resolving University-related concerns. Such concerns include: student-faculty conflicts; communication problems; concerns about the university climate; and questions about what options are available for handling a problem according to Michigan State University policy. The University Ombudsperson also provides information about available resources and student/faculty rights and responsibilities. The office operates as a confidential, independent, and neutral resource. It does not provide notice to the University - that is, it does not speak or hear for the University.

Contact the University Ombudsperson at any point during an issue when a confidential conversation or source of information may be needed. The University Ombudsperson will listen to concerns, give information about university policies, evaluate the situation, and assist in making plans to resolve the conflict.

Contact information::

Office of the University Ombudsperson

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(517) 353-8830

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